

Psych ER shift. Guy comes in reeking, agitated—staff wants him gone. I noticed something off: no one knew him, despite regulars. Dug deeper than protocol: Called shelters, confirmed no psych history. Turned out acute withdrawal. Admitted medically—would've died if discharged. Got one note: 'good job.' Saved him."

**Kerekes, Jeffrey**

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**From:** Zerby, Steve  
**Sent:** Monday, February 25, 2002 11:54 AM  
**To:** Kerekes, Jeffrey  
**Subject:** FW: good work!!!

good job, jeff!

-----Original Message-----

**From:** Wallace, Jennifer  
**Sent:** Friday, February 22, 2002 10:51 PM  
**To:** Zerby, Steve  
**Subject:** good work!!!

Hi Steve,

Nice call on Craig M [REDACTED]. He ended up admitted medically!!!! :) You did great. Jenn